



National Heritage Council of Namibia Technical Department

Cnr Dr AB May and Reverend Michael Scott Street, Windhoek
Private Bag 12043, Ausspannplatz, Windhoek
Tel: (061) 301 903 • Fax: (061) 246 872 • Email: info@nhc-nam.org

National Heritage Council Leisure Permit Application Cancellation Policy

CANCELLATION:

The NHC requires at least 5-days cancellation notice **AFTER** a Leisure Permit is issued. In the absence of such the following cancellation fees apply:

1. 30% of your total amount will be retained if your cancellation is 1-5 days **AFTER** being granted a permit.
2. 50% of your total amount will be retained if your cancellation is **AFTER** 5 days of being granted a permit.
3. 100% of your total amount will be retained if you **DO NOT** notify us about your cancellation or any changes prior to your scheduled departure day or no show **AFTER** being granted a permit.
4. 100% of your hiking fees shall be refunded in the case where the tour could not take place due to the NHC's inability to provide the service.